Day 1 Mon, May 16th	Compliance (Track 1)	Property Management (Track 2)	Maintenance (Track 3)	Owner/Agent (Track 4)	Service Coordinators (Track 5)			
8:00 am - 8:30 am	Opening Comments							
Session I 9:00am - 11: 00am	Income and Rent Calculations (Kurt Aldinger)	Professional Etiquette & Exceptional Customer Service (Velma de la Rosa)	Unit Inspections & Preventative Maintenance (Nicholas Capps)	The Future of Affordable Housing in the Covid Environment (David Smith)	Drug and Alcohol Abuse in Seniors (Ruben Rivera-Jackman)			
11:15 am - 12:00 pm	Trade Show / Travel Experiences B							
11:15 am - 12:00 pm	Lunch A							
12:00 pm - 1:00 pm	Trade Show / Travel Experiences A							
12:00 pm - 1:00 pm	Lunch B							
Session II 1:00pm - 3:00pm	Audit Preparation: Best Practices (Angela Cisneros)	The Art of Facilitating Productive Meetings (Velma de la Rosa)	Fair Housing for Maintenance Workshop (Susie Lein)	National Update (Kris Cook & Janea Jackson)	Buried in Treasure: Addressing Hoarding Concerns Among Olde Adults (Ruben Rivera-Jackman)			
3:30 pm - 4:00 pm	Travel Passport Raffle							

Day 2 Tues, May 17th	Compliance (Track 1)	Property Management (Track 2)	Maintenance (Track 3)	
8:00 am - 8:30 am	Opening Comments			
Session I	EIV (Armine Petrosyan & Kurt Aldinger)	Budgeting & Bottom-Line Thinking	Preparing for NSPIRE: Part 1	
9:00am - 11:00am	Compliance Hot Topics (Shannon Nardinelli & Elizabeth Gutierrez)	(Scott Ployer)	(Alejandro Dominguez)	
44:45 am 42:00 am	Tree	la Shaw / Traval Expansionaga P		
11:15 am - 12:00 pm	ITad	le Show / Travel Experiences B		
11:15 am - 12:00 pm		Lunch A		
12:00 pm - 1:00 pm	Trade Show / Travel Experiences A			
12:00 pm - 1:00 pm	Lunch B			
Session II	Medical Deductions & All Allowances (Heather Wezensky)	Coaching & Mentoring Your Service Team	Preparing for NSPIRE: Part 2	
1:00pm - 3:00pm	Compliance "All About the Basics" Mini Workshop (Shannon Nardinelli & Elizabeth Gutirrez)	(Scott Ployer)	(Alejandro Dominguez)	
3:30 pm - 4:00 pm	T	ravel Passport Raffle		