For a refund, with less than a 20% administrative charge, a written cancellation needs to be completed 2 weeks (14 days) prior to the first day of the AHMA-PSW Virtual Conference & Expo, August 25th. No refunds will be made after the stated period and you will be charged full registration. Substitutions may be made up to 72 hours prior to the first event date, August 25th. If a registered attendee does not cancel and fails to attend the conference, this will be treated as a cancellation and no refund or credit will be issued.