

MONDAY, FEBRUARY 13

| | Compliance Room: Golden Poppy | Management/ Resident Services Room: Brittlebush | Maintenance Room: Ocotillo | Personal Development Room: Desert Star | Owner/Agent Room: Chia | Owner/Agent Room: Larkspur |
|---|---|---|---|--|--|--|
| 8:00 am – 8:45 am | REGISTRATION / CONTINENTAL BREAKFAST | | | | | |
| 8:45 am – 9:00 am | GENERAL SESSION – WELCOME – WITH BILL SHAW Room: Cottonwood | | | | | |
| Session I 9:15 am – 10:30 am | When You Get to the End of Your Rope – Tie a Knot and Hang On Tax Credit 101 Anita Moseman | Creepy Crawlers in the Night Bedbugs – A Legal Overview Pro-Tem Judge Denise Holliday | Getting the Bunkhouse Ready... Preparing a Vacant Unit to a Set of Standards John Moseman | Round Up – Bringing Up the Front and the Rear (Teams & Teamwork – Bridging the Gap) Brenda Asbury | All the Chiefs are Here. National Update & Report to the Members Kris Cook Scott Reithel Bill Shaw | |
| 10:30 am – 10:45 am | MORNING BREAK | | | | | |
| Session II 10:45 am – 12:00 pm | When in Doubt Just Let Your Horse Figure it Out. Special Claims/OARQ's Panel Lisa Barnard, Matt Cheney, Celia Gibbar, Lisa Cooper | Standing Trial at High Noon Mock Court Hording/Bedbugs Pro-Tem Judge Denise Holliday | Twenty Paces Lead Awareness John Moseman | Dealing with Stubborn Bulls (Dealing with Difficult People) Brenda Asbury | Helping Hands Apps Class Denise Murphy | Managing Risk Elizabeth Rohr |
| 12:00 pm - 1:30 pm | LUNCH - COTTONWOOD | | | | | |
| 12:00 pm - 5:30 pm | TRADESHOW / MARKETPLACE | | | | | |
| Session III 1:45 pm – 3:00 pm | Solving Problems is Like Throwing Cattle HUD Compliance – Medical/Student Rules Anita Moseman | Need Learning... Fair Housing Pro-Tem Judge Denise Holliday | Where Are Those Critters? Bedbugs for Maintenance John Moseman | Riding Off...Really? (Anger Management) Brenda Asbury | Don't Count Your Chickens.... Budget Base Rent Increase & UA Updates Panel Jennifer Reilly Sherry Wheelock Celia Gibbar Laura Miller-Pittman | Business Continuity Elizabeth Rohr |
| 3:00 pm – 3:15 pm | AFTERNOON BREAK | | | | | |
| Session IV 3:30 pm – 4:45 pm | Marshall Kurt's Advice: "When You Climb on the Saddle be Prepared to Ride. Compliance Game Paula Scott | Standing Trial at High Noon Mock Court Hording/Bedbugs Pro-Tem Judge Denise Holliday | Are you Ready? Property Inspections, REAC & More John Moseman | Scars Heal (Conflict Resolution Tips) Susan Sherfield | I Knew Those Patties Were Good for Something... Energy Going Green Panel Wayne Waite | |
| 5:00 pm – 6:30 pm | RECEPTION AND NETWORKING | | | | | |

TUESDAY, FEBRUARY 14

| | Compliance <i>Room: Golden Poppy</i> | Management/ Resident Services <i>Room: Brittlebush</i> | Maintenance <i>Room: Ocotillo</i> | Personal Development <i>Room: Desert Star</i> | Owner/Agent <i>Room: Chia</i> |
|---|--|--|---|--|---|
| <i>8:00 am – 8:30 am</i> | REGISTRATION / CONTINENTAL BREAKFAST | | | | |
| <i>8:00 am – 1:00 pm</i> | TRADESHOW / MARKETPLACE | | | | |
| <i>8:30 am – 9:00 am</i> | GENERAL SESSION – AWARD PRESENTATION <i>Room: Cottonwood</i> | | | | |
| Session V <i>9:15 am – 10:30 am</i> | <i>“You’ll Never Break a Horse if You Stay Sitting’ on the Fence” EIV Policies & Procedures Case Study Jeanette Clause</i> | <i>Fix it or Change it. 504 Reasonable Accommodations/ Modifications Kathy McElvain SW Housing Council</i> | <i>Are you Ready? Property Inspections, REAC & More John Moseman</i> | <i>Hang Your Hat Here (Communication with Professionalism) Susan Sherfield</i> | <i>Need Another Hand. Hire People For Who They Are, Not For Who You Want Them to Be Brenda Asbury</i> |
| <i>10:30 am – 10:45 am</i> | MORNING BREAK | | | | |
| Session VI <i>10:45 am – 12:00 pm</i> | <i>Marshall Kurt’s Advice: “When You Climb on the Saddle be Prepared to Ride.” Compliance Game Paula Scott</i> | <i>Keeping the Out House in Working Order Maintenance for Managers Debbie Atilano</i> | <i>Can’t We Just Get Along? Improve Resident Relations (What Can Maintenance Do to Improve These Relationships?) John Moseman</i> | <i>Cowboy Logic Marketing Your Affordable Project MaryKay Meinhausen Kevin Dumcum Theresa Beaty Lauren Davis</i> | <i>Getting Ready For a Round Up. Coaching the Property Management Team Brenda Asbury</i> |
| <i>12:00 pm – 1:30 pm</i> | LUNCH - COTTONWOOD | | | | |
| Session VII <i>1:45 pm – 3:00 pm</i> | <i>Country Fences Need to be Horse High, Pig Tight and Bull Strong. Data Security & Liability Jeanette Clause</i> | <i>Barn Raising Building Community Panel: Kurt Aldinger Shelly Hare</i> | <i>Watching the Sun Go Down. Time Management for Maintenance Brenda Asbury</i> | <i>Life is a Rodeo (Disability Awareness) Kathy McElvain Darrel Christenson</i> | <i>AFHMP – Shortcuts in Preparation Anita Moseman</i> |
| <i>3:00 pm – 3:15 pm</i> | AFTERNOON BREAK | | | | |
| Session VIII <i>3:15 pm – 4:15 pm</i> | Motivational Guest Speaker <i>Susan Sherfield</i> <i>Room: Cottonwood</i> | | | | |
| <i>4:15 pm – 4:30 pm</i> | WRAP UP AND DRAWINGS <i>Room: Cottonwood</i> | | | | |